

# 2024 Accessibility Plan

## Feedback Comments and Survey Results

COMMENTS RECEIVED PRIOR TO MAY 15, 2024

GENERAL COMMENTS	KAL RESPONSE
Recommend specifying whether “days” referenced in the Plan are calendar days or business days	No change – keeping term in line with regulation.
Suggest expanding on the term “wheelchair services” more.	Term removed and plan updated with better description.
Rental car companies in small cities typically do not have hand controls or do not know how to install them properly.	KAL verified with rental car companies that they have hand control systems available for vehicles at YKA.

SURVEY RESULTS/COMMENTS		
SURVEY QUESTION	COMMENT	KAL RESPONSE
<p>Question #26:</p> <p>Do you have any other comments or suggestions about how the Airport could provide more accessible and inclusive services?</p>	<p>Have you had someone in a wheelchair or someone with difficulty using their hands try and navigate your facility before? What were the learnings from that experience?</p>	<p>Response was submitted anonymously; KAL unable to respond directly to commentor. KAL response to question: We have had a person in a wheelchair navigate our facility and provide feedback. KAL will consider seeking out an individual with difficulty using their hands to navigate the facility and provide feedback.</p>